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PATENT
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Christopher E. Pearce, et al.
Filing Date: May 25, 2000
Title: *SYSTEM AND METHOD FOR PROVIDING SHARED
LINE APPEARANCES IN A DISTRIBUTED CALL
ROUTING NETWORK*

Honorable Assistant Commissioner
for Patents
Washington, D.C. 20231

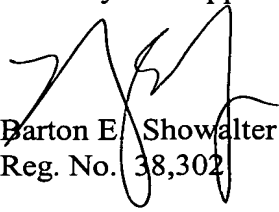
Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. § 1.56, 1.97, and 1.98, that the reference listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. A copy of this reference is enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. § 1.97(h), no representation is made that this reference qualifies as prior art or that this reference is material to the patentability of the present application.

Respectfully submitted,

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Date: May 25, 2000